


Accessibility Audit **undertaken Wednesday 7th September 2022** Present: Councillor Lizeta Fellows, Councillor Chris Goodman, Geoff Squibb (manual wheelchair user) Disability Cornwall, Milly Southworth Town Clerk & RFO, Phil Griffiths Operations Manager

**Updated January 2024** by: Councillor Lizeta Fellows, Councillor Chris Goodman, Councillor Rachel Evans BEM, Milly Southworth Town Clerk & RFO


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	Location/Premises	Accessible ?	Comments	Recommendations	Timescale (short/medium/long)	Responsibility?	Date Completed
1	Borough Park Play Park	✓	No network of accessible pathways around the play equipment. <b>January 2024 seek costing for pathway implementation. January 2025 maintain position.</b>	Install pathways between the play park equipment. Use matting for accessible pathways	Medium	Ops Man	
2		✓	The bench currently installed is quite a distance from where the initial access to the footpath is.	Install additional bench near to the top gate entrance	Medium		
3		✓	The gate opens outwards and therefore is difficult to open from a wheelchair user's perspective. <b>January 2025 following training attended by Operations Manager consider installing dog grid and the removal of the entrance gates.</b>	Council to agree a programme of replacing all park gates	Medium		

4	Chestnut Close Play Park	X	Unable to access from any direction, due to surface being grass/mud. <b>January 2024 investigate costings with highways to enable access.</b> <b>January 2025 following training attended by Operations Manager consider installing dog grid and the removal of the entrance gates.</b>	Consider installation of matted accessible pathway (firm footing 1200cm wide)	Long	Ops Man / Cornwall Councillor	
5		X	No drop kerb to the pavement. <b>January 2024 investigate costings with highways to enable access.</b>	Install drop kerb to the pavement	Long		
6	Car parking area and land to access Bénodet Park	✓	Inability to guarantee an accessible car parking space (to access all areas here). <b>Arrange meeting with Cornwall Councillor - J Tivnan BEM</b>	Install accessible car parking spaces (two)	Medium		
7		✓	Areas of the land have been recently been re-tarmacked, creates difficulty to access the Park, public conveniences and other lower area of The Lawn. <b>January 2024 arrange meeting with Cornwall Councillor - J Tivnan BEM</b> <b>January 2025 Cornwall Council's Environment Manager spoken to lead on the Urban Shoots programme to see whether there are any funds available.</b>	Work with Cornwall Council to review patching works recently undertaken, the slope is "dangerous, uneven and lethal"	Long		
8	Skate Park	✓	Benches unaccessible <b>January 2025 maintain position</b>	When replacing, consider accessible benches instead. Suggested oblong Page 2 of 6 benches.	Long		

9	Bénodet Park	✓	Would be useful for the entrance to display an Accessible Drop Off sign January 2025 have publicised in February 2025 newsletter	Install an Accessible Drop Off sign	Short		October 2023
10	Thanckes Park Play Park	X	Unable to access, due to the gradient/uneven ground, plus the gradient being too steep. January 2024 site visit to review access for manual wheelchair users. Consider option to use the lower access (opposite the tennis courts) instead. Arrange meeting with Cornwall Councillor J Tivnan BEM and Cornwall Council Accessibility Team. January 2025 maintain position	Install an accessible, sloping ramp alongside the wall, with the gated entrance moved to the start of the ramp. Handrails required. Suggestion was put to encourage and enable disabled access to this Park via the 'Top Gate'/skate park. Permissions from Cornwall Council would be required, should the council wish to proceed with this suggestion.	Medium	Town Clerk	
11			No network of accessible pathways around the play equipment. January 2024 investigate costings to enable access. January 2025 maintain position	Install pathways between the play park equipment. Use matting for accessible pathways	Long	Ops Man	
12	Bénodet Park Public Conveniences	✓	Door handle slightly too high to reach. January 2024 quote to remove defective lock and replace with new received. Door and surround would need replacing before new furniture attached. January 2025 maintain position	Relocate door handle on the accessible toilet	Short	F&O Committee	

13	Tennis Courts	✓	Unable to access. January 2024 resurfacing and accessibility entrance being installed to top court, will need to consider width between post and bank to enable wheelchair users to access both sides of the tennis court. January 2025, court 1 is now accessible, an adult and a youth sports wheelchair are available, to be used by anyone with mobility issues.	Discussed councils proposals for top court to be accessible, agreed all proposals, including 'cutting away' alongside the net	Short	D&L Committee / Ops Man	Summer 2024
13a	Programme of providing inclusive tennis (with LTA)		January 2025 Refer to Thanckes Park, Tennis Courts Action Plan, to create a collaborative approach locally to inclusive tennis, giving as many people as possible the opportunity to play	Increase awareness of wheelchairs across the community, in particular local schools. Also identify a local community group who may be interested in engaging with with LTA SERVES ( <a href="https://www.lta.org.uk/roles-and-venues/community-tennis/serves/">https://www.lta.org.uk/roles-and-venues/community-tennis/serves/</a> )	Short	D&L Committee/LT A	
14	Cambridge Field	✓	Able to access from top new entrance, although difficulty with returning to the pavement. January 2024 investigate costings to enable access from top entrance to lower park equipment and benches. January 2025 maintain position.	Suggest updating the entrance to create a flat surface, followed a graded slop, then a flat surface. This could be continued into the park as part of phase II plans. Comments from Diverse Advisory Panel members suggeste concrete surface is best for this walkway.	Medium	Ops Man	
15		✓	No network of accessible pathways around the play equipment January 2024 investigate costings to enable access. January 2025 maintain position.	Install pathways between the play park equipment. Use matting for accessible pathways	Long	Ops Man	
16		✓	Original entrance, metal handrail prevents access	Remove handrail	Short		October 2024

17	Torpoint Library & Community Hub	✓	Double yellow lines outside, pleasing to see, however, no lines on the curb, which means disabled drivers can park across the double yellow lines for up to three hours. <b>Arrange meeting with Cornwall Councillor J Tivnan BEM. January 2025 maintain position</b>	Highways guidance needed to improve	Long	 <small>Double yellow lines (DYL) across kerbs indicate that loading or unloading is prohibited at all times. They are prohibited outside vehicles with a valid blue badge. They also indicate any work. Drivers may stop their vehicle on the side of the road to drop off and pick up passengers. The single yellow line (SYL) indicates that loading or unloading is prohibited at any time.  Single yellow kerb line Single yellow lines are used to mark parking spaces to show that loading and unloading is prohibited at that area. They also indicate that nearby signs for vehicles with blue badges that when they want to use the space they should not be there. If you have a blue badge you are allowed to stop on a single yellow line to drop off and pick up passengers. You can expect to find these along high streets and near shops.</small>
18		✓	Access ramp to get to the outside space	Ramp was accessible, doors required to be pinned back properly	Short	Latches installed to
19		✓	Hearing Loop	Consider installation of mobile hearing loop	Short	On officers desk
20		✓	Toilet facility	Accessible	N/A	
21		✓	Current disabled car parking spaces in Tamar Street car park are NOT accessible for ALL disabled users. January 2024 update, carparking lines repainted - lost one disabled car parking space - blue badge holders are able to park on the double yellow lines.	Convert one existing free car parking space in front of the Library & Community Hub to a disabled car parking space	Medium	
22	Council Chambers	✓	Accessible ramp to the Main Hall - slopes to the left when returning to the Buller Road door	Reconcrete to prevent sloping	Medium	Reviewed and ramp is accessible. Following further investigation
23		✓	Lift access to council offices	Accessible	N/A	Obstacles removed and
24		✓	Toilet facility	Accessible	N/A	

25		✓	Entrance and ramp in the bar area, carpet colour does not distinguish change in gradient January 2024 to enable the safe transition between the gradients investigate suitable options which will include visually impaired individuals. January 2025 maintain position.	Install coloured carpet tape to highlight the change in gradient	Short	F&O Committee	
26		✓	Entrance and exit to building at Grace and Glamour entrance	Accessible	N/A		
27		✓	No bobbled stones to indicate dropped kerbs. January 2024 liaise with Councillor Tivnan BEM. January 2025 maintain position.	Work with Cornwall Council to install bobbled stones to indicate dropped kerbs <a href="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1046126/guidance-on-the-use-of-tactile-paving-surfaces.pdf">https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1046126/guidance-on-the-use-of-tactile-paving-surfaces.pdf</a>	Long		
28		✓	Hearing Loop. January 2024 hearing loop in both the offices and committee room are working consistently. Need to purchase a microphone to adapt the main hall. January 2025 maintain position.	Consider installation of mobile hearing loop	Medium	D&L Committee	
29	Other		Access Statement. January 2024 research via SLCC other access statements. January 2025 maintain position.	Publish an Access Statement on the website (with link to videos uploaded to YouTube)	Short	Town Clerk	